

Oriental and Area Rugs:

In general, the spotting tips for carpeting can apply to Oriental rugs. HOWEVER, make sure to use spotting products that are safe for wool or the fiber being cleaned. In addition, color dye bleed can be caused by spot cleaning rugs in-home. Pinnacle Eco Clean GUARANTEES pet odor removal on all hand knotted and machine woven rugs. We use a full immersion wash process in our facility.



Upholstery:

As with Oriental rugs, please tread lightly! Always use products designed for spot cleaning the material you are working with. Pre-test the fabric in an inconspicuous area, such as near the zipper on a cushion or the back of a sofa.



Our Services Include:

Carpet Cleaning
(Residential and Commercial)

Upholstery Cleaning

Tile and Grout Cleaning

Oriental & Area Rug Cleaning

Odor Control

Ask us about:



Exclusive Applicator



Pinnacle Eco Clean

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PET ODOR PROBLEMS?



*How to treat
pet accidents
in your home*



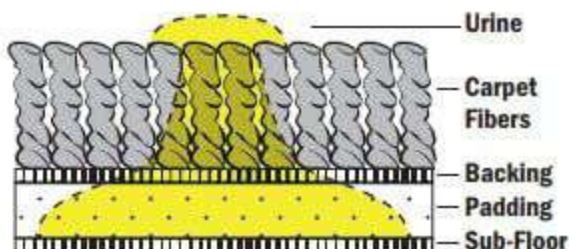
PET ODOR PROBLEMS *on your carpet?*

What to do about Pet Spots on Carpets, Rugs, Fabric & Floors

Pet urine can cause permanent damage to your floors and fabrics. It can also create an unhealthy indoor environment. When urine is first deposited onto your carpet, it is in a neutral to acidic state, making it easier to remove. Once it dries, it's much more difficult to remove. If left for days or weeks, depending on the type of carpet, it can permanently change the dye structure, causing severe damage. Not to mention the odor, especially in the humid spring and summer months.

To prevent permanent staining in the future, clean these spots immediately by blotting with a white terry cloth towel or plain white paper towels until no more moisture is transferred. To further clean the spot, either use one of our specialty spot and odor removal products, or mix 1 part white vinegar to 2 parts water and massage gently (don't rub) into the spot with a white terry cloth towel. Once you have "flushed" out as much of the urine as possible, blot with dry cloths until dry to the touch. If you have a small extraction machine, flush with fresh water until the spot is removed.

With larger or repeat accidents, the diagram below shows how the problem that is visible is often the "tip of the iceberg." Once the urine is absorbed into the carpet, it will spread outward onto the backing and into the pad, causing a much larger problem than first expected.



Pinnacle Eco Clean Offers 3 Different Pet Accident Treatments:

1 Minor: We will treat the affected areas with a deodorizer designed for the problem, work it into the carpet fibers, extraction clean and rinse the carpeting, and apply a post treatment. This treatment will help the problem and sometimes eliminate the odor.

2 Intermediate: The image below shows our sub-surface extraction tool. With this system, we can pour a treatment directly onto the affected area (mimicking the original offense), and then effectively rinse and extract the residue from the carpet and padding. This is often very effective.



3 Major: In severe cases, the carpet may need to be disengaged from the tack strip, the pad removed, the subfloor and carpet treated, and pad replaced. As you can imagine, this is a very labor intensive process. This illustrates why it is best to treat accidents when they happen!

